



Service

PRODUCT AND CUSTOMER SERVICES

Refurbishment / Modernisation

Preventative Maintenance

Spare Parts

2nd Hand Presses and Equipment

Retrofitting

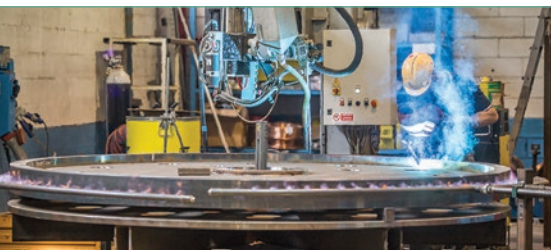
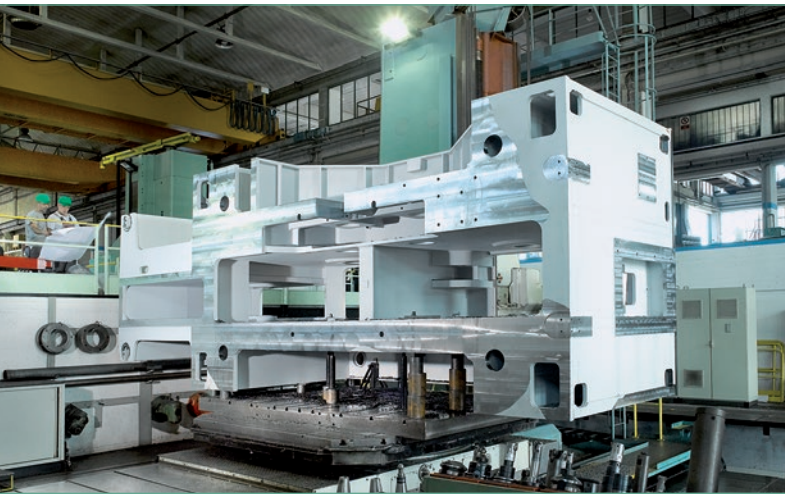
Relocation

Technical Support

Service Repairs



AIDA



Refurbishment / Modernisation

If your presses or associated equipment require refurbishment, AIDA can provide a complete turnkey package to greatly improve your productivity, this service is available for AIDA equipment and for other equipment brands. If your press needs modification, for example if it has a stroke length or shut-height dimension that no longer meets your production requirements, AIDA can provide an evaluation to determine if it can be cost effectively modified to suit your new requirements. If you are running presses with dated or obsolete electrical control system, AIDA can help increase your productivity and reduce production downtime by carrying out complete system upgrades, or by replacing individual elements such as PLC systems and operator interfaces, etc. If you own a non-CE compliant grey market press, AIDA can help by making the necessary modifications to bring the press into compliance with the appropriate European standards.

Preventative Maintenance

- Reducing production downtime
- Improved product quality & reduced scrap
- Increased machine efficiency
- Increased press and die life
- Reduced overall maintenance costs
- Increased customer satisfaction
- Competitive advantage

The Preventive Maintenance inspection encompasses all components of the press and includes checks on:

- machine level
- parallelism
- perpendicularity
- overall bearing clearances
- slide guiding system
- counterbalance system
- clutch and brake system
- servo drive system
- pneumatic, hydraulic, electrical and lubrication systems



Spare Parts

AIDA maintains a large inventory of spare parts and consumables to help keep our customers' production lines running smoothly. AIDA can supply new replacement parts for all types of stamping equipment including:

- stamping presses
- transfer systems and feeders
- die cushions and die clamping systems
- customised spare parts
- authorised spare parts for AIDA, MANZONI, ROVETTA and BLISS presses

2nd Hand Presses and Equipment

If you are buying or selling any used presses or ancillary equipment please contact AIDA

- purchase and sales service (Any Brand)
- technical advice and support
- pre-purchase inspections and reports
- removal, modification and installation
- customised consignment agreements

Retrofitting

If your automation or transfer system is outdated, inefficient and difficult to maintain, AIDA can refurbish the mechanical components and upgrade the servo drives to significantly improve productivity. If analysis shows that refurbishment is not the most cost-effective solution, AIDA can provide total replacement of existing systems utilising the latest advances in press automation and transfer system technology. AIDA Service has extensive expertise in press automation and transfer systems and will ensure that you receive the right automation package to meet or exceed your production goals. AIDA are also able to offer a specialist service converting mechanical drive presses to servo drive presses, utilising the latest AIDA servo drive technology.



Relocation

- Preliminary inspection to confirm press conditions.
- Evaluation and recommendations regarding modifications required to ensure that the press will comply with safety regulations at the new location.
- Complete mechanical and electrical disassembly / reassembly including rigging.
- Arranging transportation permits.
- Packaging and transportation by road, rail, sea and air.
- Assistance with any required export documentation and/or customs clearance.
- Final press inspection.
- Operation and maintenance training.

Technical support

Having merged in depth design and manufacturing know-how, worked out over more than 100 years of activity, with the natural will to serve and assist. AIDA Service is a highly qualified partner, that is able to deliver the excellent technical support that can only come from an experienced press manufacturer. The combination of AIDA's extensive technical knowledge, together with a strong commitment to research and development, have resulted in AIDA Service being able to provide the most reliable and advanced metal stamping solutions available.



Service Repairs

Standard service is available from 6:00 to 22:00 on working days and from 8:00 to 17:00 on Saturdays and Sundays. Additional local support can be provided outside of these hours to suit specific customer requirements. Customised service H24/7 available on demand. With the addition of Modem / Ethernet connectivity, "AIDA remote assistance" can diagnose and resolve many issues online, resulting in reduced downtime and expense for customers. In those cases where a technician needs to visit the customer's site, this is done in the shortest possible time using the closest available technician (see following page).



Closer to You

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AIDA Europe is part of AIDA Engineering with 100 years experience in manufacturing metal forming equipment and recognized as a leader in this field. AIDA Europe can rely on the "SERVICE" team providing highly proficient after market maintenance of the equipment and which, owing to AIDA wide presence in Europe and all over the globe, is able to offer its services in different fields including technical support, operative support, logistics and assistance to the customers. Since it was been established in Europe the company has obtained the quality certificate on EN ISO 9001.



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